

For a complete explanation of what you see and how it matches the summary, please call Charles Gruenrich at Big Al's (757) 288-9378



KRAMER TIRE # 1045
3300 HOLLAND RD
VIRGINIA BEACH, VA 23452
(757)427-3009

PAGE 1

Customer ID: 1045101641
 Name: DENNIS DENNIS
 Address: 5532 OLD GAURD CRES
 Address 2:
 City, State, Zip/Postal Code: VIRGINIA BEACH, VA, 23462
 Home Phone: (757) 490-0257
 Work Phone: () -
 Other Phone: () -
 Tax Exempt #:
 Manager: SHEED GOFFIGON
 Services Requested:
 1. CUST. SAYS THAT SHE HEAR A EXHAUST NOISE

Year: 99
 Make: JEEP
 Model: GRAND CHEROKEE
 Lic No: XHM5482
 VIN: 1J4GW5856XC606969
 Color:
 Engine: 4.0...LITERS
 Mileage In: 11
 Mileage Out: 0
 Date/Time: 12/17/12 11:32:49
 Estimate #: 112714
 Invoice #:
 Key Tag:
 PO Number:
 Email Address:
 Fleet/Wholesale: N
 Unit Number:

| Qty. | Part # | REC | Description | Loc | Warr | List | Net | Labor | Amount |
|---|--------|-----|------------------------|--------|------|--------|--------|--------|--------|
| Tire Inflation: Not Available Torque: Not Available | | | | | | | | | |
| SERVICE | | | | | | | | | |
| 1 | OUTSE | S | QUIET MUFFLER/TAIL | 60 | | 289.99 | 289.99 | 109.99 | 399.98 |
| 1 | OUTSE1 | S | O.E MUFFLER AND TAIL/P | 60 | | 219.99 | 219.99 | 109.99 | 329.98 |
| TOTAL SERVICE: | | | | 729.96 | | | | | |
| MISCELLANEOUS | | | | | | | | | |
| 1 | FEE | S | SHOP SUPPLY FEE | 0 | | 39.00 | 39.00 | 0.00 | 39.00 |
| TOTAL MISCELLANEOUS: | | | | 39.00 | | | | | |

*** Customer Wishes To Discard Old Parts ***

Customer Signature
 SEE REVERSE SIDE FOR DIAGNOSIS (REC), WARRANTY (WARR), AND LOCATION (LOC) CODES AND IMPORTANT AUTHORIZATION INFORMATION

CAUTION: Owners of Mag, Custom, Alloy, or Dual wheels must have lug-nuts retorqued after 25 miles or 24 hours! The Company will gladly retorque these lug-nuts once after the first 25 miles at no charge.

THIS IS AN ESTIMATE, NOT AN INVOICE! DO NOT MAKE ANY PAYMENTS FROM THIS PAPERWORK!

SUB TOTAL 768.96
 SALES TAX 27.45
 GRAND TOTAL 796.41

CUSTOMER COPY



4857 N WITCHDUCK ROAD
 VIRGINIA BEACH VA 23455
 (757) 499-6440

Ticket #: 000327388
 Entry Date: 01/02/2013 4:50PM
 Completed Date: 01/03/2013 1:17PM
 Type: Finalized Ticket
 Clerk: LHF
 Print Status: REPRINT

Page 1 of 1

| CUSTOMER INFORMATION | | | | VEHICLE INFORMATION | | | |
|-------------------------|---------------|--------------|---------------------|---------------------|------------------|-----------------------|--------------------|
| Account #: 1 | CASH WALK IN | ANITA MCLEAN | 5532 OLD GAURD CRES | Year: 1999 | Make: JEEP TRUCK | Model: GRAND CHEROKEE | Engine: 6-242 4.0L |
| VIRGINIA BEACH VA 23462 | (401)248-8505 | | | License #: DD | Color: | Expires: | Unit: |
| | | | | Vin #: | Production Date: | Mileage In: 173,432 | Out: 173,432 |

| Item | Description | Technician | Qty | Parts | Labor | Misc | Extension |
|------------|---|------------|-----|----------|--------|------|-----------|
| GOE 700362 | MUFFLER | LZS | 1 | \$127.31 | | | \$127.31 |
| | Order Number: 003008882 | | | | | | |
| GOE 54971 | TAIL PIPE | DZS | 1 | \$96.11 | | | \$96.11 |
| | Order Number: 003008882 | | | | | | |
| LAB WELD | WELD | DZS | 3 | | \$5.00 | | \$15.00 |
| | 18 MONTH UNLIMITED MILEAGE WARRANTY ON MUFFLER AND TAIL PIPE PARTS ONLY | | | | | | |
| | CUSTOMER CHOSE TO USE UNIVERSAL REPAIR FOR COST SAVINGS | | | | | | |

REPRINT

THANKS FOR YOUR BUSINESS

| Payment Amt | Description | Date | Totals |
|-------------|-------------|------------|-----------------------|
| \$249.59 | VISA | 01/03/2013 | |
| | | | Subtotal: \$223.42 |
| | | | Tax: \$11.17 |
| | | | Labor: \$15.00 |
| | | | Shop Supplies: \$0.00 |
| | | | Discount: \$0.00 |
| | | | Grand Total: \$249.59 |
| | | | Balance Due: \$0.00 |

ACCEPTANCE OF THIS RECEIPT ACKNOWLEDGES THAT ALL WARRANTY REPAIRS MUST BE DONE AT AN AUTHORIZED BIG AL'S MUFFLER & BRAKE REPAIR SHOP. THIS RECEIPT MUST BE PRESENTED AT TIME OF CLAIM FOR ANY WARRANTY REPAIRS.

BY USING A CHECK FOR PAYMENT, YOU AGREE TO THE FOLLOWING TERMS: IN THE EVENT YOUR CHECK IS DISHONORED OR RETURNED FOR ANY REASON, YOU AUTHORIZE US TO ELECTRONICALLY (OR BY PAPER DRAFT) RE-PRESENT THE CHECK TO YOUR BANK ACCOUNT FOR COLLECTION OF THE AMOUNT OF THE CHECK, PLUS ANY APPLICABLE FEES AS PERMITTED BY STATE LAW.