

For a complete explanation of what you see and how it matches the summary, please call Charles Gruenrich at Big Al's (757) 288-9378

WORK ORDER # 236885
03/05/13 10:42AM

FIRESTONE COMPLETE AUTO CARE
800 N MILITARY HWY
NORFOLK, VA. 23502-3627

SERVICE ADVISOR
16 JUSTIN
757.461.2156

2006 CHEVROLET SILVERADO 1500 [GREY]
V8-294 4.8L
LIC # [REDACTED] VIN # [REDACTED]
IN 03/05/13 8:54AM EST. MILEAGE 1

Store # 020672 **Recommended Services not Authorized by Customer**

Status	Description	Qty	Unit Price		Job Total	Cat. Total	Total
			Parts	Labor			
Recmd	BRAKING SYSTEM				476.99		
	LEAKING INTO BRAKE BOOSTER	0	0.00	0.00			
	10-3100 MASTER CYLINDER	1	282.99	0.00			
	REMOVE & REPLACE MASTER CYLINDER	1	0.00	194.00			
Recmd	BRAKING 3Y3TEM				514.12		
	FULL OF BRAKE FLUID	0	0.00	0.00			
	14PB4054 P/B BSTR W/O MC	1	329.82	0.00			
	REMOVE & REPLACE POWER BRAKE BOOSTER	1	0.00	184.30			
Recmd	BRAKE FLUID EXCHANGE				79.99		
	BRAKE FLUID EXCHANGE	1	19.99	0.00			
	BRAKE FLUID EXCHANGE LABOR	1	0.00	60.00			
Recmd	STANDARD BRAKE SERVICE - FRONT (SPECIAL PRICE)				154.99		
	DRIVERS DOWN TO 3/32	0	0.00	0.00			
	QC1092 CERAMIC DISC BRAKE PADS PD1092	1	64.99	0.00			
	7003186 BASIC BRAKE JOB	1	0.00	90.00			
	Improved Performance - Suggested				> 1,226.09		1,226.09

Recommended Parts: 697.79
Labor: 528.30
Subtotal: 1,226.09
Shop Supplies: 25.00
Tax (5.00%): 36.14
Total: 1,287.23



1613 Independence Blvd
Virginia Beach VA 23455
(757) 363-7276

Ticket #: 000824810
Entry Date: 03/05/2013 12:28PM
Completed Date: 03/05/2013 6:15PM
Type: Finalized Ticket
Clerk: JXS
Print Status: REPRINT

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CUSTOMER INFORMATION			VEHICLE INFORMATION					
Account #: 1	Year: 2006	Make: CHEVROLET TRUCK						
CASH WALK IN	Model: SILVERADO 1500 PU	Engine: V8-294 4.8L						
[REDACTED]	License #: [REDACTED]	Color:						
[REDACTED]	Expires:	Vin #:						
NORFOLK VA 23502	Production Date:	Unit:						
	Mileage In: 118,200	Out: 118,200						
Item	Description	Technician	Qty	Parts	Labor	Misc	Extension	
JOB BS7995	BRAKE SHOE PACKAGE	EJH	1					
CEN 111.08550	BRAKE SHOES	EJH	1	\$79.95			\$79.95	
	Order Number: 000089857							
comment	LIFETIME WARRANTY ON WEAR OUT OF SHOES - PARTS ONLY							
AAA 5474829	BRAKE BOOSTER	EJH	1	\$198.38			\$198.38	
	Order Number: 000089858							
AAA 133193	BRAKE MASTER CYLINDER	EJH	1	\$224.74			\$224.74	
	Order Number: 000089858							
LAB MLABOR	MISC LABOR	EJH	2.5		\$75.00		\$187.50	
JOB WYN300	BRAKE SYSTEM FLUSH	EJH	1					
WYN 35401	BRAKE FLUID DOT4	EJH	1	\$17.45			\$17.45	
LAB WYN	WYNN'S SERVICE LABOR	EJH	0.5		\$65.00		\$32.50	
LAB DISCOUNT	DISCOUNT	EJH	-1		\$68.00		-\$68.00	
AAA 35/75-2	2 YR BATTERY	EJH	1	\$113.00			\$113.00	
	Order Number: 000089863							

"TANKS FOR DA BUSINESS!"

Payment Amt	Description	Date	Totals	
\$813.80	VISA	03/05/2013	Subtotal:	\$633.52
			Tax:	\$28.28
			Labor:	\$152.00
			Shop Supplies:	\$0.00
			Discount:	\$0.00
			Grand Total:	\$813.80
			Balance Due:	\$0.00

ACCEPTANCE OF THIS RECEIPT ACKNOWLEDGES THAT ALL WARRANTY REPAIRS MUST BE DONE AT AN AUTHORIZED BIG AL'S REPAIR SHOP. THIS RECEIPT MUST BE PRESENTED AT TIME OF CLAIM FOR ANY WARRANTY REPAIRS.

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BY USING A CHECK FOR PAYMENT, YOU AGREE TO THE FOLLOWING TERMS: IN THE EVENT YOUR CHECK IS DISHONORED OR RETURNED FOR ANY REASON, YOU AUTHORIZE US TO ELECTRONICALLY (OR BY PAPER DRAFT) RE-PRESENT THE CHECK TO YOUR BANK ACCOUNT FOR COLLECTION OF THE AMOUNT OF THE CHECK, PLUS ANY APPLICABLE FEES AS PERMITTED BY STATE LAW.

THESE PRICES ARE VALID FOR 30 DAYS
Labor charges are based on 'Menu Items' of a predetermined amount or the flat rate charged per the Mitchell Labor Manual @ \$97.00/hr.
ALL PARTS ARE NEW UNLESS NOTED OTHERWISE

www.FirestoneCompleteAutoCare.com

STD FCAC LASH 3/08/13 REV 11/11

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Recommendations 090409